



Report to Safer and Stronger Communities Scrutiny & Policy Development Committee 25th September 2014

Report of: Challenge for Change Tenant Scrutiny Group

Subject: Challenge for Change: Community Engagement Report

Author of Report: Challenge for Change Tenant Scrutiny Group

Summary:

The customer scrutiny panel known as Challenge for Change (C4C) was set up in 2011 to perform an independent review of services delivered by the Council Housing Service (formerly Sheffield Homes). This report covers the group's project on Community Engagement. The purpose of the project was to investigate how people get involved as volunteers with the Council Housing Service, who gets involved and if there are barriers or obstacles that prevent different groups of people from getting involved.

The Group's report, including findings and recommendations is attached.

The report has been presented to the Interim Sheffield Council Housing Board and the Council Housing Services "City Wide Forum" (a meeting for all council tenants in the city). Managers responsible for the Housing Services Communications and Community Engagement Services will report back to the C4C group on their progress in implementing the recommendations.

Type of item: The report author should tick the appropriate box

Reviewing of existing policy	X
Informing the development of new policy	X
Statutory consultation	
Performance / budget monitoring report	
Cabinet request for scrutiny	
Full Council request for scrutiny	
Community Assembly request for scrutiny	
Call-in of Cabinet decision	
Briefing paper for the Scrutiny Committee	
Other	

The Scrutiny Committee is being asked to:

Support the recommendations made in Challenge for Change Community Engagement Report

Background Papers:

List any background documents (e.g. research studies, reports) used to write the report. Remember that by listing documents people could request a copy.

Category of Report: OPEN/